

Personal data processing conditions

Privacy Statement

Please take a moment to read the privacy information.

Why do we collect information?

Information is collected to facilitate the booking process between the customer and the accommodation provider – Pension Edison. To offer you other services where you agree to such offers and / or help us improve this process for future use.

What kind of information do we collect?

Pension Edison is legally obliged to keep certain personal data about his / her guests, especially **name, surname, date of birth, address and duration of stay, number and type of document, visa, purpose of stay**. This obligation is governed by **the Act on the Residence of Foreign Nationals in the Czech Republic (326/1999) and the Act on Local Fees (565/1990)**. Under this legislation, it is required to keep personal data about customers for 6 years.

Based on consent to the processing of the data for marketing purposes, Pension Edison is authorized to process the telephone number and e-mail address of its guests. These data may be processed for 10 years from the termination of the contractual relationship or the customer's appeal by email at lucie.petovska@vanura.cz. After the specified deadline, the data must be deleted. If the guest does not consent to data processing, these data must be deleted within 14 days of the date of departure from the Pension Edison.

For what purposes do we collect information?

- Progress or support of the booking process
- The process of **voluntary customer registration** to receive a newsletter
- Statistical use of the system for its possible improvement
- There is no other use of the information gathered, in particular information is never transmitted without consent to third parties

Who has access to some or all of the gathered information?

- Provider of accommodation services
- The website and reservation form provider
- Institutions authorized to do so on the basis of the **Act on the Residence of Foreign Nationals in the Czech Republic (326/1999) and the Act on Local Fees (565/1990)**

What access do we guarantee our visitors to the collected information that concerns them?

Access to all collected information is enabled at any time upon request.

If you are convinced that our websites or system have gathered incorrect information or you want to contradict them anyhow, please contact us on: lucie.petovska@vanura.cz .